

## Complaints

Should you have any cause for complaint regarding our services you should raise the matter in the first instance with a member of our staff with whom you normally have dealings. Alternatively, you can make your complaint by email to <u>compliance@dbnumis.com</u>, or by post, for the attention of the Head of Compliance, in the case of Numis Securities Limited, to 45 Gresham Street, London EC2V 7BF and in the case of Numis Europe Limited, to the address 2nd Floor, 2 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland D02 A342.